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Face-to-face office visits guidelines in response to COVID-19

(effective 07/17/20 till further notice)

As the COVID-19 pandemic continues and there is still high possibility of spreading the virus, for safety of patients and staff, there have been changes in the normal operating procedures of the office. The changes are listed below.

If you are unsure of what is needed ahead of your appointment, call your doctor's office (484-686-5582) or email questions at karpiak@neuropsychkid.com for more information or clarification of procedures. Guidelines about coming to the office are included on the website: karpiak@neuropsychpractice.com.

What to expect when coming to for a face-to-face visit in the office

1. For safety reasons, adult patients and parents with children, will be asked to wait for their appointment in the car or outside the building until your appointment time. Please, call or text the office at 484-686-5582 to let the doctor know and wait for further instructions. Patients that don't have access to a phone can knock on the door at the time of the visit to let doctor know they are ready for their appointment.
2. Please wear a facemask before entering the office and during the entire visit. The office requires adults and children older than 2 years to wear facemasks. Also, for protection, the testing table will have a sneeze plexi guard installed.
3. At this time, only one parent will be allowed to accompany a young child to the office (an exception will be made to allow a translator to come with the family). If you arrived with other family members or company, they will be asked to wait in the car or outside the building until testing is done. Also, parents of older children will be asked to wait in the car or outside the office while testing is being completed.
4. Before starting the session, each patient entering the office will be asked about presence of symptoms (fever, cough, possible contact with people who might have been exposed to COVID-19). If positive responses are given, the appointment will have to be rescheduled.
5. Until further notice, face-to-face appointments are limited to about 1/2 hour visit at the most. The rest of the testing will be completed via telehealth platform (<https://doxy.me/drkarpiak>). Decisions about necessity of face-to-face visit will be made on a case-by-case basis.
6. During and after the visit, please use the hand sanitizers that will be easily accessible in the waiting room and testing office.
7. Testing materials that were touched during the evaluation will be disinfected after use before next appointment.